

NEWSFLASH!

WESTJET IS CONVERTING ITS RESERVATION SYSTEM THIS WEEKEND

WestJet is implementing a new reservation system **today, October 16, 2009.**

Beginning at 1430hrs MDT today,

WestJet's reservations system will be unavailable as they transition to their new platform.
Their SabreSonic CSS is planned to be live by 04:00hrs MT (06:00hrs EST) on Saturday, October 17, 2009.

WHAT CAN BE EXPECTED AT AIRPORTS

- Please note that **all flights will continue as originally scheduled** during the cut-over period;

However,

- **ALL** Travelers who are travelling during this time that WestJet is in the midst of their system upgrade may experience some delays at airport check-in counters.
- We recommend that Travelers arrive at least two hours before their departure time.
- To support you, we are contacting travelers who are flying this weekend, to advise them of the potential for longer wait times at the airport check in counters.
- In addition to possible check-in delays, there will be limited ability for WestJet airport teams to manage late or early show guests.
 - ◆ WestJet recommends we discourage any guests from this during this system upgrade.
 - ◆ If it is unavoidable, any late or early show guests are to go directly to their departure airport and WestJet airport teams will do their best to assist you.

WestJet thanks you for your understanding while they complete this critical project.

Should you have any questions or concerns, do not hesitate to contact Selina Johnston directly at:

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