

July 22, 2010

## Travel Resources **INDUSTRY INSIDER**

### TSA Secure Flight Information — URGENT!



**Transportation  
Security  
Administration**

Travel Resources is required to **include the data required by the Homeland Security Commission** for all ticketed travel to the USA (can also be applicable for travel to International destinations).

Since last fall's implementation of the Transportation Security Administration (TSA) Secure Flight Program, Travel Resources has been requesting that travelers provide us with the required data, via telephone, email or update their profiles online.

Under Secure Flight, the TSA prescreens **passenger name, date of birth, gender, and redress number** (if applicable) against government watch lists for domestic and international flights. TSA is insisting on 100% compliance by November 1<sup>st</sup>, and some airlines are already making the data collection mandatory. **If the data is not submitted to a carrier at time of ticketing there can be a financial penalty imposed and/or ticketing denied.**

#### The following mandatory information is required when making a reservation:

- √ Full name as it appears on the passenger's government issued ID
- √ Date of Birth
- √ Gender (Male/Female)
- √ Redress Number (if applicable) -  
Those who encounter misidentification may apply for Redress to help prevent watch list misidentifications in the future.
- √ This **data must match the data on the document presented at the airport.**


**If you have not provided us with this information it is critical that we receive it immediately** to avoid any problems or airport delays.

#### How to submit the required data to Travel Resources:

- **For RESX users** log into RESX, Click on the "Profile" tab located in the upper left corner, click on "Personal Information" and scroll down to "Secure Flight Requirements" to update your information.
  - If you are having difficulty accessing your online profile, please email [resx@travelresources.net](mailto:resx@travelresources.net)
- **If you are not a RESX user** please email your information to your dedicated travel consultant team or [ops@travelresources.net](mailto:ops@travelresources.net)

For additional information about the TSA Secure Flight Program, please visit [www.tsa.gov/secureflight](http://www.tsa.gov/secureflight).

## ***Strikes Still a Possibility at British Airways***

 **British Airways dispute with its cabin staff is still unresolved;** air travelers face a new threat after union chiefs announced that more than 6,000 airport workers are to be balloted over UK-wide strike action.

Millions of people who have already endured weeks of disruption caused by British Airways walkouts and volcanic ash clouds would be caught up in the dispute, **which could begin on August 19**, after the union, Unite, said members will be balloted from Friday over a pay dispute with airport operator BAA.

Any strike would halt operations at all six of its UK airports - Heathrow, Stansted, Glasgow, Edinburgh, Aberdeen and Southampton - as it would involve security staff, firefighters, engineers and support staff.

**Travel Resources will be contacting our clients who may be affected by this action to provide them with assistance in securing alternate flight arrangements.**

## ***Air Canada, Continental Win Toronto Island Airport Slots***



**Air Canada and Continental Airlines have been given approval to fly out of Billy Bishop Toronto City Airport.**

ACL (Airport Coordination Limited) allocated the slots as follows: Porter Airlines, 44 slots; Air Canada, 30 slots; and Continental Airlines, 16 slots. **Porter Airlines will lose its monopoly at the waterfront facility by the end of 2010.**

## ***Air Canada Off to the Big Easy***



**Air Canada will begin daily, non-stop service between Toronto and New Orleans starting Oct. 30.** The new route will be operated with a 75-seat, Jazz CRJ 705 aircraft featuring Executive and Economy class service. Flight AC7971 will depart Toronto's Pearson International at 9:50 a.m. and arrive at Louis Armstrong New Orleans International Airport at 12 noon. Flight AC7972 will depart New Orleans at 12:35 p.m., arriving in Toronto at 4:20 p.m.

New Orleans will be the eighth new route Air Canada has launched from Toronto to the US this year. Already this year, Air Canada has launched new daily service between Toronto and seven American cities including: Orange County (Santa Ana) and San Diego, California; Portland, Oregon; Memphis, Tennessee; Cincinnati, Ohio; Portland, Maine; and Syracuse, New York. Air Canada has also added four new international destinations from Toronto with the launch this summer of flights to Athens and Barcelona, non-stop flights to Copenhagen, and same-plane year-round service to Brussels via Montreal.

## Air Canada Offers New Service Goose Bay — Wabush

### NEW SERVICE GOOSE BAY — WABUSH

Air Canada will introduce a new year-round non-stop service Wabush - Goose Bay, NL with same plane service to/from Gander, effective August 2.

	Depart Wabush	Arrive Goose Bay	Depart Goose Bay	Arrive Gander
AC 7644	09:00	10:10	10:30	12:35
	Depart Gander	Arrive Goose Bay	Depart Goose Bay	Arrive Wabush
AC 7645	15:20	16:25	16:45	17:55

Air Canada offers the following **introductory one-way fares**, for travel August 2 – December 15.

- **\$199** Goose Bay- Wabush
- **\$249** Goose Bay- Gander

Offer ends July 28.

## Air Canada — Mobile Check-in



**Air Canada passengers can experience Mobile Check-in** complete with interactive seat and baggage selection **on their Apple iPhones and BlackBerrys.**

Visit [aircanada.com](http://aircanada.com) for more details on Apple [iPhone](#) and [BlackBerry](#) apps.

## Jet Airways, Kenya Airways Launch Codeshare Agreement



**India's Jet Airways has entered into a codeshare arrangement with Kenya Airways. Flights are open for sale for travel effective July 22.**

A frequent-flyer partnership will also become effective on July 22. Jet Airways will place its code on Kenya Airways' daily services between Mumbai and Nairobi allowing Jet Privilege members to earn Tier Points, Tier JPMiles and Tier Bonus JPMiles for their activities when booked to fly on the 9W code of Jet Airways-marketed, Kenya Airways-operated codeshare flights.

And, Kenya Airways will place its code on Jet Airways flights in India. The frequent-flyer partnership allows program members of both airlines to earn and redeem miles on the entire network of the other airline.

## **British Airways / American Airlines / Iberia Airlines Joint Business Agreement**



American Airlines, British Airways, Iberia Airlines, Finnair and Royal Jordanian have received final approval for antitrust immunity from the US Department of Transportation and regulatory approval from the European Union. **These regulatory approvals allow American Airlines, British Airways and Iberia to operate between North American and Europe as a joint business — significantly strengthening the customer benefits of the Oneworld Alliance.**

The three airlines will forge a closer relationship and engage in greater collaboration that is expected to provide travelers with a more integrated worldwide network, expanded codesharing, greater choice of routings and schedules, enhanced opportunities to earn and redeem frequent flyer miles/points, and an overall travel experience that will be easier and more convenient. Fare and itinerary combinability is expected to create even more customer choice and routing flexibility.

The three airlines are moving forward with implementation discussions so that they may offer their customers enhanced products and services. Some of these benefits will be available in the fourth quarter of 2010, while other benefits may take longer to implement due to greater complexity.



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*Should you have any questions please contact a member of our Management Team at 905-480-9986:*

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